

COVID-19 Francois Bend

Even during the COVID-19 pandemic, our community is a strong, resilient, vibrant place to live and work. Our top priority is serving residents in all areas of living to ensure a safe and healthy environment. Our thoughtful and deliberate response to COVID-19 is in alignment with CDC, state, and local infection prevention protocols, and designed to protect the health and well-being of residents, employees, vendors, and families. With proven infection prevention protocols in place, residents are able to confidently go about their day, enjoying everything our community has to offer.

For the most up-to-date information, please contact the community directly at **(225) 647-2363**.

Since the beginning, we have approached the situation with an abundance of caution. In March, we redesigned many of our programs and services with safety in mind. Ever since, we have been taking steps to carefully restart programs and services on our campus, reengage with one another within our community and reopen ourselves to those outside of our community. We will continue to expand services and visitation as resources allow. Other services that were provided temporarily due to the pandemic will be phased out as we get back to normal. Thank you for your understanding as we fine-tune these plans!

Francois Bend continues to take every possible step to preserve the health and safety of our residents and employees with daily health screenings and aggressive infection control protocols. All employees have been trained in the correct use of personal protective equipment while providing personal care to residents or preparing food and in proper hand washing techniques of recommended durations. Hard surfaces throughout our campus are sanitized multiple times daily. Francois Bend provides hand sanitizing stations throughout our campus.

We are committed to keeping our community safe.

Here are the most important guidelines to know if you are visiting our community.



Masks are required to be worn at all times.



Everyone must be screened with questions and a temperature check.



Please wash your hands frequently and use hand sanitizer.



Always maintain social distancing of at least six feet.

Stay home if you have any of these symptoms: Fever, Chills, Cough, Shortness of Breath or Difficulty Breathing, Fatigue, Muscle or Body Aches, Headache, New Loss of Taste or Smell, Sore Throat, Congestion or Runny Nose, Nausea, Vomiting, Diarrhea or other new signs of illness.

Visitation Guidelines

As of Sunday, November 15, 2020 visitation for all areas of Francois Bend is limited to two visitors per resident. Visitation is to take place in Resident Rooms ONLY. No children are allowed on the campus. Visitor Screening must take place at the front entrance between the times of 9:00 a.m. and 5:00 p.m. C.D.C. and Louisiana Department of Health and Hospital Protocols will be followed. Thank you for your cooperation.